



## How to Request and Activate a Licence Key

(for versions 6.3.1.61 and above)

For latest version download from <https://www.hydrotechnik.com/en-uk/downloads/software-firmware/>  
or install using HYDROcenter (also available from above location)

HYDROcom 6 comes in 3 different versions:-

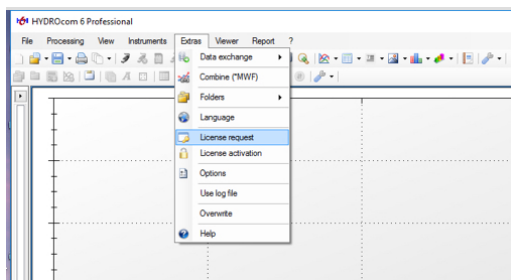
1. Basic
2. Advanced (previously known as Standard or Full)
3. Professional

HYDROcom 6 licence KEYS are obtained from a 16 digit serial licence CODE which is supplied with all new Hydrotechnik MultiSystem instruments or when Advanced or Professional versions are purchased separately. Basic version can be run on any computer without licencing. Each 16 digit CODE allows you to request up to 3 user licence KEYS.

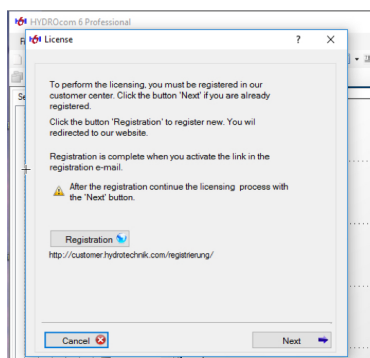
HYDROcom6 once installed gives you an initial trial version in Professional mode for 50 turns. Once this trial is over, the software continues to function but in Basic mode (you will lose most of the editing features but can still view test files).

### To request your licence KEY:---

1. Go to >Extras >Licence Request



2. You can register online with your details (this is the quickest method) or you can press “Next” to skip online registration and request a licence via email or generate a pdf to send for licencing from a different computer or at a later date when email is accessible)





3.

The screenshot shows the 'Register' form on the HYDROTECHNIK website. The form is titled 'Register' and includes the following fields: Salutation (Mr. or Mrs.), Title, First name, Last name, Email, Password, Confirm Password, Position (dropdown menu), Department (dropdown menu), Company, Address, Zipcode, City, Country (dropdown menu), and Phone. There are two red error messages: 'You must enter an e-mail address!' next to the Email field and 'You must enter a password!' next to the Password field. A blue 'Register' button is at the bottom.

If you register your details online, this takes you to the German website where you enter your details as requested. Licence keys are generated quicker using this method also. You can track your licence code and view your licences & available licence keys online at any time in the future.

**\*You will receive an email after registering so that you can activate your account. You must click the activation link in the email to make the account active before proceeding with the licencing process. Please check your Spam or Junk folder if activation email not received \***

4. Pressing “Next” will allow you to complete your licence request in 4 ways. Firstly, you need to enter your email address and your 16 digit serial licence CODE. Your hard drive ID is shown automatically as this is what is used to link the licence key to a specific computer.

Select the required option to submit your licence request - “Online”, “Customer Center”, “Email” or “PDF” (for more information see next section):-

The screenshot shows the 'License' dialog box in the HYDRO.com 6 Professional software. It prompts the user to 'Enter your e-mail address and the serial number of the software'. The fields are: Email (chris@hydrotechnik.co.uk), Serial number (3AP3 | - 75CB | - 24E2 | - 5B4F), and Hardware ID (C:\ 3491579119N007V). Below these fields, there are four radio buttons for 'License request via': Online, Customer center (selected), E-mail, and PDF. The Customer center option has a link to http://customer.hydrotechnik.com. At the bottom, there are 'Back' and 'Request' buttons.

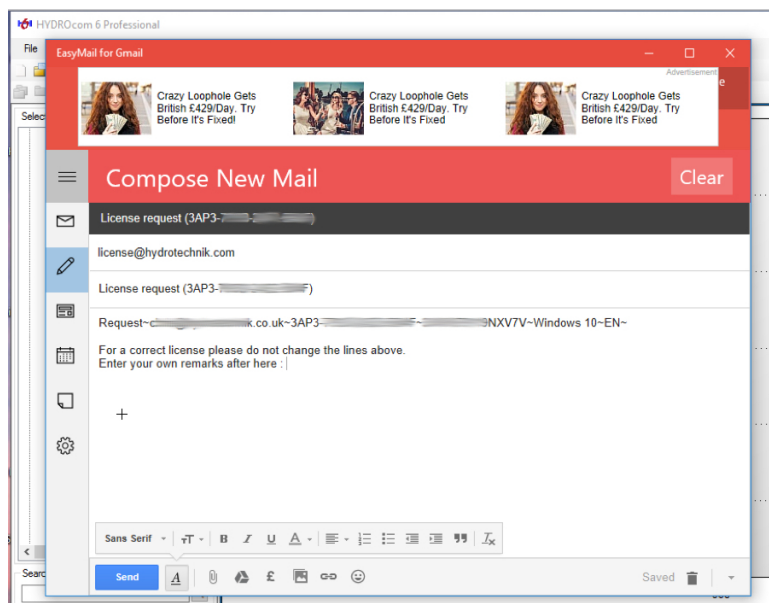


**“Online”** option submits an immediate request for a licence key if the email matches the registered profile exactly and you will receive your licence key immediately and licencing is automatic.

**“Customer Center”** option takes you to the Hydrotechnik Germany web site so you can log in and then you can request a licence key for a different user (computer). The licence is sent by email to the registered email address.

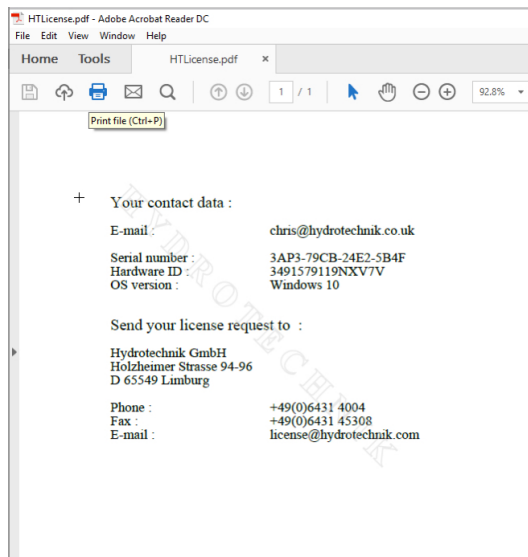
The screenshot shows a 'Licensing' window with the title 'Please insert all required fields (\*)'. It contains three input fields: 'SerialNumber\*', 'Hardware ID\*', and 'Comment'. Below these fields is a blue button labeled 'Request license'. At the bottom, there is a small text block: 'After submitting the form, you will immediately receive an email with your activation key. If you have not received an email or if you do not wish to receive emails, please contact Hydrotechnik GmbH by using the contact details in the below footer.'

**“Email”** option opens up an automatic email to licensing in Germany which you can send immediately (your computer must have a default E mail program associated with it). This is a human process so the licence KEY may not be immediately received.

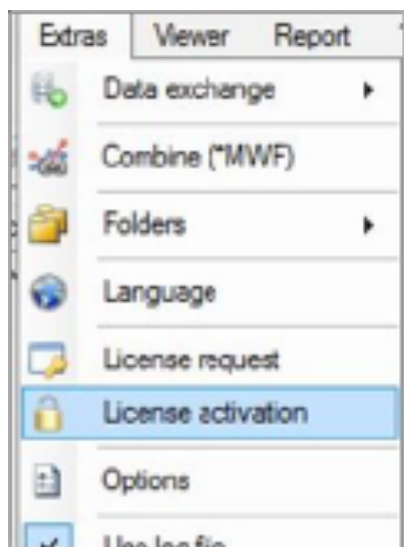




“PDF” option creates a pdf of your request which can then be emailed to licensing in Germany from any computer.

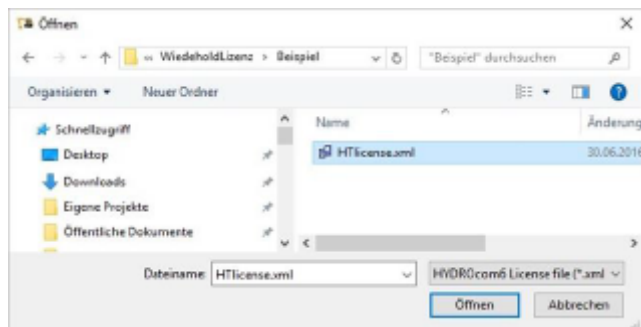


8. Once you have sent your request using one of these methods (apart from "Online" which is automatic and immediate), you will get a file from Licencing in Germany which you place on your computer somewhere you can find it again. Go to >Extras >License Activation

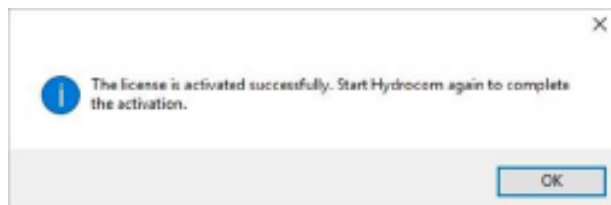




9. Browse to the licence KEY file you received via email, select it and Open.



10. Close down the software and restart. Your HYDROcom 6 will now be licenced permanently.



**Please contact Hydrotechnik UK for the latest version of HYDROcom 6 and service CD containing all other Hydrotechnik software and operating manuals or download the latest HYDROcom 6 version from:**

[www.hydrotechnik.com/en-uk/downloads/software-firmware/](http://www.hydrotechnik.com/en-uk/downloads/software-firmware/)



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