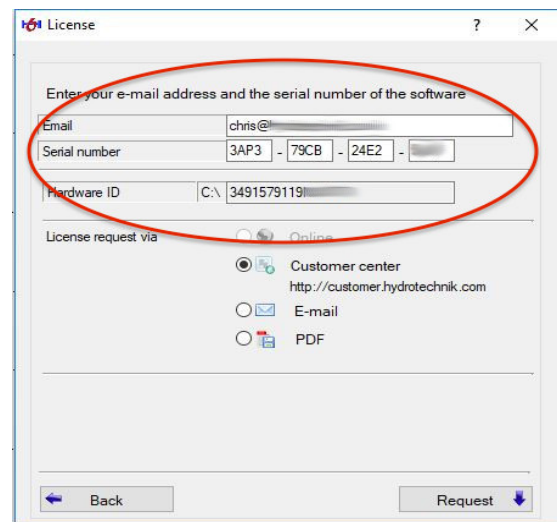


If you have recently replaced an old laptop/PC and want to re-licence HYDROcom 6 on a new laptop/PC, you need to follow this procedure:-

After installing the latest version of HYDROcom 6 on your new PC/laptop (www.hydrotechnik.com/en-uk/downloads/software-firmware/), please follow the procedure as outlined in our main Licence Request guide. Once registered, please select the "Email" option for gaining a replacement licence. Enter the original 16 digit serial code (this code can be taken from your previous laptop/PC or from the label we sent originally with your Hydrotechnik instrument - **it must be the same code as used on the old laptop/PC you are replacing**). Do not send the email at this point.

*** Important ***

Before you send the request you must send additional information regarding the device that this will be replacing. In the "Additional Comments" box of the email request, enter the old laptop/PC Hard drive ID number and previous user name/ email if possible with comments as to reason for replacement (e.g Laptop upgrade).



Once you have this information ready and you want to send this using the E mail option in HYDROcom 6 then please change the subject of the e mail to "REPLACEMENT LICENCE REQUEST". Head office will then look at the previous registered information on their database (corroborated by your old laptop device information attached with the new licence request) and will then issue a free of charge replacement licence key to you. If you can not send the new licence key request and the old laptop/pc information using the E Mail option then please send a screen shot of the new licence request along with information of the old laptop/PC as stated above and we can process the replacement licence request for you.

If for any reason this information is not possible to obtain then we can quote you for a new 3 licence pack. The older HYDROcom 5 is still available free of charge.